

Fáilte Swing Terms and Conditions



We are very grateful for your trust in booking one of our classes or events or hiring us for your event or project. We endeavour to provide the best possible experience for our staff, volunteers, customers and collaborators.

Payment Policy

Payments must be made in advance of classes, events or gigs starting. No refunds are given for non-attendance or cancellation. Sometimes, at the discretion of Fáilte Swing, it may be possible to reschedule classes or event bookings via the Fáilte Swing online booking portal (see www.failteswing.ie). Details of whether this is possible and how to reschedule will be available via the Failte Swing online booking portal (see www.failteswing.ie).

If classes or events are cancelled due to the fault of Fáilte Swing we will endeavour to provide a refund or reschedule, this will be done at the discretion of Fáilte Swing. We will not be financially liable for classes or events cancelled or changed due to circumstances beyond our reasonable control. We retain the right to change the advertised program of classes or events in the event of illness or other circumstances beyond our control.

Fáilte Swing reserves the right to change fees without prior notice. However, we will endeavor to inform customers of any changes as soon as possible.

Attendance Policy

It is a fundamental necessity for the teacher/choreographer to have the time to work with students therefore all participants in progressive courses are expected to meet a 80% minimum attendance.

Choreography for Performances: When working towards group choreography for competitions or performances, should attendance drop below 80% we reserve the right to alter students' positions and if deemed necessary, he/she will be removed from a section or the whole piece.

Lateness Policy

Students are expected to arrive on time. Dance is a physical activity that requires the body to be warmed up in order to execute movement safely. Late students miss the proper warm-up and therefore may sustain an injury. Students who arrive late may be asked to observe the class for reasons of health and safety.

Dress Policy

Students must wear appropriate clothing and footwear for the type of activity they will engage with during classes and events. Should the teacher/organiser deem the attire

unsafe, we reserve the right to prevent the student from taking part in the activity. This is done as a matter of health and safety.

Lost Property Policy

Fáilte Swing do not accept responsibility for items lost or stolen. Anything we do find will be placed in the venue lost property. Please contact the venue staff directly for enquiries about lost property.

Behaviour Policy

During classes and events, participants are expected to behave in a polite and safe manner. If a participant is causing disruption to others' learning or enjoyment they may be asked to leave the class or event.

Any unacceptable behaviour from participants, staff, volunteers, or subcontractors will not be tolerated. Unacceptable behaviour may result in exclusion from current and/or future classes and/or events.

Please see the Fáilte Swing Code of Conduct available here for more details.

Health and Safety

Fáilte Swing takes seriously our responsibility to ensure the health and safety of all participants, staff, volunteers, and subcontractors. We take appropriate measures to make sure the environment is safe for all.

We undertake regular risk assessments regarding premises hired and any concerns will be raised with the providers.

Dance is as an active engagement as any sport, and whilst every effort is made to avoid them, injuries can happen. Fáilte Swing accepts no responsibility for injuries sustained via any means other than a teacher's negligenc.

More details regarding our Health and Safety policy can be found here.

Appropriate Physical Contact Policy

Teaching dance is a physical activity and appropriate physical contact between students and teachers in class is essential to training. Dance and Beyond recognize that such physical contact is a potentially complex area, and the company also fully recognizes its responsibilities for safeguarding students and teachers and for protecting their welfare.

The following principles and procedures are in place to fulfil the company's obligations:

a. Contact by the teacher is made with a particular awareness of the needs of each individual to assist the dancer in correcting technique.

b. All teachers will treat any physical contact with due sensitivity and care, and with due regard for the wishes of the student.

c. Contact will not involve force or the use of any instrument.

e. Participants are encouraged to discuss any worries with any Fáilte Swing organiser, staff member, volunteer, or an independent listener.

f. Both students and teachers should feel free to report any concerns to the designated safeguarding lead, Kozue Umide (email: failtehotclub@gmail.com).

Photography and Videography policy

Fáilte Swing staff, volunteers, subcontractors and participants may be taking photos videos during classes or events. If you'd rather not have your picture or video taken please let the photographer or videographer know. If you are taking pictures or videos or sharing content on line or otherwise this must be done with the approval of the relevant class teacher and/or event organiser as appropriate. Any photography, videography should be conducted as unobtrusively as possible. Fáilte Swing organisers and staff reserve the right to ask participants not to take photos or videos or to remove content shared online or otherwise.

Images resulting from the photography/videography, and reproductions or adaptations of the images may be used for fundraising, publicity or other purposes to help achieve Fáilte Swing's aims. This might include (but is not limited to) printed and online publicity, social media, press releases and funding applications.

Data protection and use

Fáilte Swing will not disclose your contact information to third parties except where the law allows or requires, or where you have given permission to do so. We may from time to time contact you about carefully selected Fáilte Swing services which we think may be of interest to you. If you would prefer to opt out please let us know by emailing failtehotclub@gmail.com.

Updates to these terms and conditions

Fáilte Swing reserves the right to change these terms and conditions at any time for the benefit of the business, participants, staff, volunteers, subcontractors or venues.

Kozue Umide

Signed

January 1st 2024

Date

Kozue Umide

Print name

January 1st 2025

Review date